

NEXUS Program Visitation

There will be no visitation for the first 14 days. After 14 days, a Family Member may petition his treatment team to be allowed visitation. The treatment team will determine if the Family Member's level of participation and engagement into the treatment process warrants visitation privileges.

All visitors must fill out a "Visitor Application" which you can receive from your case manager or counselor technician. All visitors must be approved prior to arrival at the facility. However, as a general rule, spouses, children, step-children, parents, and step-parents are automatically approved. Visitation is a privilege and staff may deny visitation to any person deemed to be a threat to the safety or security of the program, its participants, staff or other visitors. In order to ensure that everyone benefits from visits, and so that the NEXUS Program routine is not disturbed, the following guidelines are to be followed.

1. Visitors must be approved prior to coming to the program. Paperwork to obtain visitor approval can be obtained from a member of your treatment team.
2. Visitation will be scheduled Saturdays, from 12:30 pm to 4:00 pm. All visitors must attend educational classes.
3. Visitors must contact the NEXUS Program at (406) 535-6660 ext. 221 and notify staff at least twenty-four (24) hours prior to the visit and must be on the Family Member's approved visitation list.
4. Visitors are to sign in and out at main control.
5. Visitors are to remain in the designated visitor's area and are not permitted in Family Member rooms or in the Family living unit at any time. Visitors may not leave the building for any reason during visitation. If a visitor leaves the building, he/she will not be allowed to return and continue that visit.
6. Children are the sole responsibility of the visitors and are expected to be appropriately and closely supervised.
7. Visitors should leave their purses or wallets locked in their vehicles or at home. Visitors will, however, need to present identification upon entering the facility.
8. Conversation is to be kept at a low level so as not to disturb others.
9. Physical contact with visitors is to be limited to a brief embrace

and/or kiss at the times of both arrival and departure. Hand holding is permitted as long as hands and arms stay in the open and in plain view. No fondling or sexually motivated touching will be tolerated to include straddling or intertwining of the legs or arms. Braiding and stroking of the hair is not allowed. No one may lie down on the couches, chairs, tables or floor during visits.

10. Visitors must be dressed appropriately as determined by NEXUS Facility Policy/Procedure.
11. Visitors who appear to be intoxicated or under the influence of drugs will be asked to leave and all visitation privileges will be terminated for subsequent visits for the visitor(s). If staff believes that a visitor is under the influence and is asked to leave, and then attempts to drive a vehicle, he/she will be turned in to local law enforcement.
12. Visitors may not arrive before visiting hours begin and are expected to leave promptly at the end of visiting hours.
13. Visitors may not bring in packages during visitation. All packages must be mailed to the facility.
14. Visitors may bring money to be placed in the Family Member's account. This will take place at the CONCLUSION of visitation. The visitor should give the money (no personal checks) to a staff member in main control, who will then write out a receipt that is given to the Family Member. No money should ever be exchanged between a visitor and a Family. If you are found with money on you which was given to you by one of your visitors, you may receive a write-up and/or therapeutic intervention.

Visitors found to be bringing in contraband will be asked to leave and all visitation privileges be terminated for subsequent visits with the visitor(s). Family Members, or visitors, who fail to adhere to the above rules may have their visiting privileges suspended or terminated and may receive disciplinary sanctions.

Family & Friends Program:

All family and friends who come to visit are required to attend our Family and Friends Education Program, which is conducted one (1) hour prior to the scheduled visitation time. This program is designed to better acquaint your loved ones with the treatment and recovery process. Some examples

of the topics discussed are: alcoholism/chemical dependency education, codependency, family recovery, relapse and aftercare.

Phone Calls

Phone privileges begin after a Family Member has been in the program for 14 days. Family Members may make collect or calling card phone calls only. Phones are located in each of the living areas. Phone calls are not to be made during group/scheduled activity times.

You are not allowed to call former Family Members without permission from your treatment team first.

Family Members are absolutely not allowed to “share” their phone cards with other Family Members.